



## **Communication link between suppliers and recipients enabled in GST Portal**

### **Overview**

**What is “Communication between taxpayers (CBT)” functionality?** - “Communication between Taxpayers” functionality facilitate in sending and receiving notifications to/ from another taxpayer.

**Who all taxpayers are eligible to use "communication Between Taxpayers" facility?** - All taxpayers except TDS, TCS and NRTP taxpayers are eligible to use CBT facility. TDS, TCS and NRTP taxpayers will not be able to see the link CBT facility under the services tab.

### **Send and View Notification to Other Taxpayer**

**Can I send a notification to another taxpayer from GST portal?** - Yes, you can send through services> User services> Communication Between taxpayers? Compose option, which will facilitate in sending notifications to another taxpayer.

**Is there any intimation that will go to another taxpayer once the notification is sent?** - Yes, the recipient/ supplier will receive an e-mail on his registered e-mail address and an SMS will also be triggered to his registered mobile number for all notifications sent or received. Also, an alert will be shared on GST portal.

**Can I view the notification sent to another taxpayer from GST portal?** - Yes, through Services>User services> communication Between taxpayers> Outbox (Notifications & Reply sent) option, which will facilitate in viewing notifications sent to another taxpayer.

**Can we select multiple rows in Rate table for one particular invoice while sending a notification?** - yes multiple rows can be added for one particular invoice in Rate table.

**What is the maximum number of notifications which can be sent to same GSTIN (counterparty) in same financial year with same tax period by a taxpayer?** - A taxpayer is not allowed to send more than <100> notifications if he is sending notifications to same GSTIN (counterparty)in same financial year with same tax period.

### **Reply to Notification received from another taxpayer**

**Can I view notifications issued by Recipient/ Supplier at the GST portal?** - yes, through Dashboard> services> user services> communication Between Taxpayers> Inbox (Notification & Reply received) option.



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**Can I reply to notifications issued by Recipient/ Supplier at the GST portal?** - yes, through Dashboard > Services > User services > Communication Between taxpayers > Inbox (Notification & Reply Received) option.

**Can I upload the missing the documents directly on GST portal?** - yes, under Upload to GSTR-1 option.

**Can I upload and download the documents while sending notifications?** - No, you cannot upload and download the documents while sending notifications.

**How many documents can be manually added for a particular notification?** - Fifty documents can be manually added for a particular notification.

### **View Reply received from another taxpayer**

**Can I view the reply for the notification sent to Recipient/ Supplier at the GST portal?** - Yes, through dashboard > services > user services > communication Between Taxpayers > Outbox (Notification & Reply sent) option.

### **Intimation**

**Does an alert is sent to Recipient/ Supplier on GST portal when notifications/ replies received by counterparty?** - yes, an alert will be given to Recipient/ Supplier on logging to the GST portal if there are any new notifications/ replies received.

**Does an email or SMS is sent to Recipient/ Supplier when a notification is received or sent to counterparty?** - Yes, the Recipient/ Supplier will receive an e-mail on his registered e-mail address and an SMS will also be triggered to his registered mobile number for all notifications sent or received.

**By**

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